AMAHLATHI LOCAL MUNICIPALITY



MID YEAR PERFORMANCE REPORT 2024/25

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1. INTRODUCTION

Section 72 of the Municipal Finance Management Act requires that the Accounting Officer of a municipality should by the 25th of January each year:-

- (a) Assess the performance of a municipality during the first half of the financial year, taking into account.
 - (i) the monthly statements
 - (ii) the municipality service delivery performance during the first half of the financial year and the indicators and targets as per service delivery and budget implementation plan
- (b) Submit a report on such assessment to
 - (i) the mayor of the municipality
 - (ii) the National Treasury
 - (iii) the relevant Provincial Treasury

The Amahlathi Local Municipality is reporting for the institutional performance relating to 2024/2025 financial year, as required by the Municipal Systems Act No 32 of 2000 and Municipal Finance Management Act No 56 of 2003. In terms of section 72 of the Local Government: Municipal Finance Management Act (ActNo.56 of 2003) the accounting officer of a municipality must, by the 25 January of every year, assess the performance of the municipality during the first half of the financial year. In terms of section 51(1), the mayor must report to the council by the 31st of January of the financial year.

1.1 PERFORMANCE MANAGEMENT IMPLEMENTATION AT AMAHLATHI LOCAL MUNICIPALITY

It must be noted that the first half of the financial year was an audit period, where Auditor General conducted audits on both finance and performance information.

The municipality received a qualified audit opinion on Financial Statements which is a regression when compared to previous years and received qualified Performance management which is improvement compared to 2022/23 financial year where the municipality received a Disclaimer.

PURPOSE

The purpose of this report is to account to public on the 2024/2025 mid-year institutional performance of Amahlathi Local Municipality. The report contains information entailed in the SDBIP formulated for the financial year 2024/2025. The information of the report concentrates on both the financial and service delivery performance assessment as contained in the municipality's Service delivery and budget Implementation plan. The report was compiled using 1st and 2nd quarter performance information received from departments.

1.2 2023/24 AUDIT SUMMARY

The Amahlathi Local Municipality received an unqualified audit opinion in 2023/2024 audit and the following matters were identified.

Material uncertainty relating to going concern- note 48 to the financial statements, indicates that the municipality is unable to pay creditors within due dates and has negative key financial ratios, and that net current liabilities were realised. As stated in note 48, these events or conditions, along with the other matters as set forth in note 48, indicate that a material uncertainty exists that may cast significant doubt on the municipality's ability to continue as a going concern.

Emphasis of matters

- Restatement of corresponding figures As disclosed in note 46 to the financial statements, the corresponding figures for 30 June 2023 were restated as a result of an error in the financial statements of the municipality at, and for the year ended, 30 June 2024
- Material losses electricity As disclosed in note 53 to the financial statements, material electricity losses of R18,36 million (2022-23: R18,16 million) were incurred, which represents 35,31% (2022-23: 42,07%) of total electricity purchased. The total losses are attributable to normal losses and illegal connections.
- Material impairments receivables As disclosed in note 4 and 5 to the financial statements, material cumulative allowance for impairment losses of R89,01 million (2022-23: R73,69 million) and R53,72 million (2022-23: R47,19 million) was incurred as a result of a provision for impairment of consumer debtors.

Report on the annual performance report

The report was evaluated on the reported performance information for the selected material performance indicators against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery on its mandate and objectives. AG performed the procedures to report material findings only; and not to express an assurance opinion or conclusion and did not identify any material findings on the reported performance information for the selected indicators.

2. SERVICE DELIVERY PERFORMANCE ASSESSMENT

The report is based on the analysed and evaluated information through a process whereby information of the key performance area, objectives, key performance indicators, programmes /projects reflect the Integrated Development Plan objectives of the Municipality for 2024/2025 financial year. Institutional and departmental performance of Amahlathi Local Municipality is based on the Service Delivery Budget Implementation Plan (SDBIP) scorecard. The SDBIP of the municipality comprises of five Key Performance Areas which are derived from Local Government's Strategic Agenda and are aligned to our IDP cluster approach. These are:

- Basic Service Delivery and Infrastructure.
- Local Economic Development.
- Financial Viability and Management.
- Institutional Transformation and Organizational Development; and
- Good Governance and Public Participation

A Service Delivery Budget Implementation Plan (SDBIP), and Departmental Service Delivery and Budget Implementation Plans for each of the departments of the municipality, in line with appropriate guidelines and legislation, must be developed annually. Section 56 Employees are required to sign a Performance Agreement, as prescribed in the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly Accountable to the Municipal Manager, in line with published regulations and/or amendments.

The Midyear assessment is therefore based on the Service Delivery Budget Implementation Plans for the period 01 July 2024 to 31 December 2024.

The Amahlathi Local Municipality will be conducting its strategic planning which will culminate in a review of its Organizational structure and business processes as part of addressing all the challenges relating to under-performance in certain areas of service delivery.

3. MID-YEAR 2024/2025 SDBIP PERFORMANCE

INSTITUTIONAL SDBIP PERFORMANCE OVERALL SUCCESS RATE

The ALM overall performance level stands at **87.7%** for the mid-year assessment reflecting a slight decrease compared to performance of the first quarter which was **89.78%**. The second quarter performance is **85.39%** just about **4.61%** lower than the first quarter performance.

The table below depicts the performance of the municipality per Key Performance Area. A more detailed look into each department is outlined in the next pages.

KPA		Q2	Mid-year
SDI	80,00	90,32	85,16
MFV	90,00	80,00	85
GGP	100,00	72,73	86,4
LED	100,00	92,31	96,2
MTI	85,71	92,31	89,01

4. DEPARTMENTAL SDBIP PERFORMANCE

The following tables and graphs reflect a narrative of the mid-year service delivery performance assessment for the period July – December 2024 in line with the municipality's Service Delivery and Budget implementation Plan (SDBIP).

ENGINEERING SERVICES

KPA	% Q1	% Q2	% Mid-year
SDI	73,68	90,00	81,84
MFV	100,00	100,00	100
GGP	100,00	100,00	100
LED	100,00	100,00	100
MTI	0,00	0,00	0

COMMUNITY SERVICES

KPA .	% Q1	% Q2	% Mid-year
SDI	100,00	85,71	92,86
MFV	100,00	100,00	100
GGP	100,00	100,00	100
LED	100,00	100,00	100

BUDGET AND TREASURY OFFICE

KPA	%Q1	%Q2	% Mid-year
MFV	85,71	85,71	85,71
GGP	100,00	66,67	83,34
LED	100,00	100,00	100
Overall Performance			

EXECUTIVE SERVICES

SDI	100,00	100,00	100
MFV	100,00	100,00	100
GGP	100,00	70,59	85,295
LED	100,00	0,00	50
MTI	100,00	100,00	100

PLANNING AND DEVELOPMENT DEPARTMENT

KRA	01	Q2	Mid-year
SDI	50,00	100,00	75
LED	100,00	87,50	93,75
GGP	100,00	100,00	100
			81.20

CORPORATE SERVICES

KPA	% Q2	% Q2	% Mid-year
GGP	100	100,00	100
MTI	93	100	96,5

5. SUMMARY OF ACHIEVEMENT AND CHALLENGES ON THE SDBIP

Achievement and challenges pertaining to strategic objectives of the institution are narrated below. Targets were achieved in the following Key Performance Indicators per strategic Objective to reach annual targets.

	KPA1 : BASIC SERVICE DELIVERY AND INFRASTRUCTURE				
No	OBJECTIVE	ACTUAL PERFORMANCE/CHALLENGES IN TARGETS			
		ACTUAL PERFORMANCE			
SDI	To ensure provision of a sustainable road network and public infrastructure within Amahlathi LM by 2027.	 46% progress achieved on the paving of 2.3 kilometers at Xhologha. 100% progress achieved 3.9km on the rehabilitation of Mandlakapheli Village road. 100% progress achieved at 2.1km of Laangdraai internal road 100% progress achieved - 2km road and culvert reconstruction of Sutterheim landfill site road 100% progress achieved of 3.6km Upper to Lower Ngqumeya road in Keiskammahoek 100% progress achieved on the rehabilitation of 2.4km of Tshoxa road in Keiskammahoek 100% progress achieved on the rehabilitation of 7km of Area 5 to Mahanjane in Kubusie in Stutterheim 100% progress achieved on the rehabilitation of 3km of Ohlson farm road in Stutterheim 100% progress on the construction of Bridge between Rhawini and Bongweni 73% progress achieved towards the completion of the rehabilitation of Amabele Road in Stutterheim. 			

	Delays due termination of contractor that was not performing. A new contractor was appointed who required to be paid for the site establishment which had not been accommodated in the project budget. This left the budget inadequate to complete Amabele.
To ensure sustainable supply of electricity by developing new infrastructure while upgrading and maintaining existing networks by 2027.	 105 electricity meters installed during first half of the financial year 50% progress on the upgrade of streetlights and highmast lights 75% progress achieved on pre engineering works-11kV Main Intake SwS upgrade phase 2 75% progress on pre engineering works-3-5MVA 22/11kV Cathcart Substation upgrade phase 2.
To promote safety and security in the municipality by 2027	2 Progress report on reported disaster incidents submitted to Development and Planning. 07 Fire Awareness Campaigns Conducted 13 Road blocks conducted 5 paintable streets with faded road markings painted CHALLENGES Effects of strike period and ineffective planning due to shortage of staff negatively affected performance specifically road blocks as there is a variance of about 7 roadshows that were not conducted. Employees are using personal cell phones to take pictures when doing road marks as a result that leads to challenges on verification of streets painted as there are no coordinates on the pictures.
To ensure provision of sustainable public facilities by 2027	ACTUAL PERFORMANCE 73% progress towards construction of Keiskammahoek Recreation Centre 100% progress on the construction of Mbaxa Community Hall 47% Progress on upgrades of sport facilities(Mlungisi). CHALLENGES Slow progress in the installation of roof. The project engineer identified discrepancies between the design and the way the roof trusses were
(i ()	developing new infrastructure while upgrading and maintaining existing networks by 2027. To promote safety and security in the municipality by 2027

SDI	To promote the culture of reading and effective use	12 library awareness campaigns conducted during mid-year
	of library resources Ensure that solid waste is	ACTUAL PERFORMANCE
SDI	managed in an Integrated environmentally friendly and sustainable manner	2 Reports on solid waste programmes implemented (i.e. street cleaning , waste collection and disposal) 8 waste awareness campaigns conducted
SDI	To facilitate a balanced spatial development form for the Municipality	 2 progress reports submitted on Land Use Applications 2 progress reports on municipal forestry management signed by MM
SDI	To facilitate access to housing relief	1 report on housing implementation status submitted to Standing Committee. CHALLENGES
		Delays from the Department of Human Settlements in providing an update

		KPA 2 : MUNICIPA FINANCIAL VAIBILITY	
	OBJECTIVE ACTUAL PERFORMANCE / CHALLENGES IN TARGETS		
MFV	To continuously ensure an equitable, economical, transparent, fair and value – add supply chain management system/function	Order of the Mayor within 15 days after the end of the quarter ACTUAL PERFORMANCE Quarterly reports on (tenders awarded, deviations report, contract management report) submitted to the Mayor within 15 days after the end of the quarter	
	To maintain an accurate and	ACTUAL PERFORMANCE	
	complete fixed asset register that is compliant with GRAP by 2024	Zero material audit queries raised on the updated asset register by the AG.	
MFV	To ensure 100% expenditure of	ACTUAL PERFORMANCE	

	capital budget	
MFV	To improve collection of income due from consumer debtors annually.	To% of billed income collected Quarterly reports outlining achievements on implementation of Revenue Enhancement Strategy CHALLENGES 85% Target was not achieved due to Supplementary valuation 5 that has not been uploaded in the system to bill department of rural Development currently. The system vendor has struggled for more than 2 months and still the issue has been resolved. Areas that are supplied electricity by Eskom have a very low collection rate.
MFV	To ensure effective, compliant and credible financial planning, management and reporting by 2027.	 6 Financial reports (Sec 71 reports 10 working days), 2Sec 52 Reports within 30 days submitted to Mayor and Treasury on the 10th working day of each month submitted Developed AFS plan for 2023/24 was signed by the CFO and MM. GRAP compliant annual financial statements prepared and submitted to the Auditor-General and Treasury (Provincial & National) by 31 August 2024 and Annual Financia Plan has been developed in preparation. Maintain 2,39 % Cost coverage ratio - (B+C)+D (B represents all available cash at a particular time, C represents investments, D represents monthly fixed operating expenditure. 20 weekly reports on motor vehicle registration submitted to Department of Transport within 3 working days after the end of each week
	To prepare a realistic budget in line with the objectives and strategies in the IDP based on a three-year Medium-Term Revenue and Expenditure Framework (MTREF)	ACTUAL PERFORMANCE IDP and Budget process plan prepared and submitted to council for approval by 31 August 2024 submitted. CHALLENGES The department did not Communicate with the departments the guide for the budget process
		KPA 3 : GOOD GOVERNANCE AND PUBLIC PARTICIPATION ACTUAL PERFORMANCE
GGP	To strengthen democracy through improved public participation.	2 reports analysing public participation trends submitted Baseline of followers exceeded by 919 more followers on social media following 2 Quarterly petition Management status reports (1st quarter petitions) submitted to Council

	To capacitate Satellite offices as one stop shops for service delivery by 2027.	Situational Analysis on Ward Based Service Delivery Plans prepared for the Q1 and submitted Standing Committee, there after Identification and training of ward committees on conducted on ward-based planning developed
GGP	To regularly coordinate provision of a comprehensive and integrated package of services by all spheres of government.	ACTUAL PERFORMANCE 2 IGR meeting convened as at end of December 2024
GGP	To ensure a clean administration by 2027	2 quarterly risk management reports submitted by HODs to Internal Audit in preparation for Risk Committee Meeting 2 Risk committee meeting coordinated Terms of reference have been developed on Business Continuity Plan have been developed and follow up regarding the progress made in the to develop business continuity plan is done 2 risk based internal audit assignments conducted by 30 September 2024 2 Compliance based internal audit assignments conducted by end of December 2024 Follow up audit reports on implementation of AGSA Audit Action Plan and Internal Audit Follow up has been performed Terms of reference Developed for Internal Audit Quality Assurance and follow-up regarding the progress made is done 1 Anti-corruption and Fraud program conducted by 31 December 2024 2 Audit and Performance Committee meeting coordinated CHALLENGES Budgetary constraints have led to changes on the implementation of the target as a
	Ensure effective &	result the municipality requested Treasury to assist. On both development of Business Continuity Plan and Internal Audit Quality Assurance. There were delays in receiving information from the auditee (Roads Management and Electricity Management), lack of coordination in planning between internal audit and corporate services (trainings), and staff unrest ACTUAL PERFORMANCE
GGP	efficient resolution of legal matters	1 report on Implementation of developed governance compliance plan submitted to Risk Committee Meeting 1 report on legal matters and their status with financial implications and legal opinion submitted CHALLENGES The report is a specialised report developed by legal services unit. The only employee in that unit reported sick and the reports could not be received from him.
GGP	To ensure quality life through	ACTUAL PERFORMANCE 2 Special Programs Unit Forums established

	integrated welfare services for the children, women, youth, elderly, people with disability, HIV and AIDS by 2027	CHALLENGES Revival of Women's Forum was postponed on the 11 December 2024 due to poor attendance / availability of the targeted group on the day of the meeting. Budget constraints
	To ensure proactive	ACTUAL PERFORMANCE
GGP	and effective communication	 2 quarterly newsletters developed and published on website and municipal facebook page
		ACTUAL PERFORMANCE
GGP	Strengthening Amahlathi ICT systems and networks for future generations by 2027	2 reports on the implementation of ICT infrastructure and Data Recovery
GGP	To ensure	ACTUAL PERFORMANCE
	compliant, effective and efficient customer management by 2027.	 0:44min working hours to attend to logged faults by users 2 reports on ICT systems implemented with itemised usage and expenditure reports submitted to standing committee 97% of system related queries resolved during first half of the year.
GGP	To ensure business continuity in the event of a disaster	ACTUAL PERFORMANCE Daily backups done on Financial system, Payroll and HR system

		KPA 4: LOCAL ECONOMIC DEVELOPMENT
No	OBJECTIVE	ACTUAL PERFORMANCE /CHALLENGES IN TARGETS
LED	To improve implementation of the government intervention programme to eliminate poverty by 2027	ACTUAL PERFORMANCE
LED		ACTUAL PERFORMANCE

No	OBJECTIVE	ACTUAL PERFORMANCE / CHALLENGES IN TARGETS	
	To ensure holistic and economic growth and development by 2027	 25% of Amahlathi procurement expenditure should benefit SMMEs 201 SMMEs supported to access government Support Programs 55 businesses issued with new trading permits. 22 businesses renewed their trading permits 2 recycling initiative undertaken 2 reports on implementation of signed twinning agreements with strategic institutions. 	
	Promotion of	ACTUAL PERFORMANCE	
LED	Tourism through identification of Tourist arrears.	 6 tourist attractions promoted at Amathole Mountain Lodge and Champion tree Needs analysis has been done on support interventions needed by LTOs and CTOs and 1 support interventions for both LTOs and CTOs combined provided as at end of December 2024. 	
	To Stimulate local	ACTUAL PERFORMANCE	
LED	economy through Agricultural development by 2022 and beyond	Formal request for farmer capacity building support has been provided.	
LED	To ensure value- maximization of the forestry natural resource in line with local economic development by 2027.	 Needs analysis done for timber cooperatives for capacity building areas and as such 2 capacity building programs provided for timber cooperatives as at end December 2024 	
LED	To ensure development of the economic infrastructure required to enable increased conomic growth	2 reports on implementation of catalytic project have been prepared	
LED	To building resilient smart towns	1 Business Breakfast Coordinated.	

	KPA 5: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL	
No	OBJECTIVE	ACTUAL PERFORMANCE /CHALLENGES IN TARGETS
MTI	To attract, retain, build capacity and maximise utilisation of Amahlathi Human Capital by 2022 and beyond	 2 implemented Organogram Action Plan Items {Change Management Session and 323 DJEC submitted Job Descriptions} 2 implemented programme per Human Resource Strategy implementation plans (Recruitment Plan; Institutional & HR Policies and Employee Verification) 3 EAP programmes implemented per approved plan. 2 Reports on health and productivity of the municipality Situation analysis on staff moral report was presented to Management Meeting and the signed Proposal to improve staff morale has been prepared. 1 quarterly report prepared on compliance with EEP targets CHALLENGES The department planned for 323 DJEC to be submitted and however they submitted 322 DJEC and further mentioned there are 322 jobs as per approved organogram.
	Promote sound Labour Relations for a conducive work environment through education and legislative compliance	1 LLF meeting held 2 LR information sessions / training held 7 training organized for employees.
		ACTUAL PERFORMANCE
MTI	Efficient and economical utilization of council resources	2 reports on fleet management systems with logistics management, fuel utilisation, Tracker, accidents and maintenance submitted to fleet management committee
MTI	To ensure compliant and prudent safeguarding and preservation of institutional memory by 2027	Order of the prioritised Department ACTUAL PERFORMANCE 1 implemented projects with file plan for active and archived documents for the prioritised Department

KPA 5: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL		
No	OBJECTIVE	ACTUAL PERFORMANCE /CHALLENGES IN TARGETS
	To optimize and improve data security by 2027	ACTUAL PERFORMANCE 2 reports on the Implemented Digital Transformation Strategy 1 implemented internet project in municipal office buildings.
MTI	To ensure adequate and improved working environment	Power progress achieved on the Construction of Amahlathi Municipal offices in Stutterheim CHALLENGES Delays due to additional demolition works of the existing building. Section of the existing building which were going to be reuse were found to be unsafe during the construction stage and had to be demolished as well.

GENERAL CHALLENGES

- Financial constraints affected the municipal performance.
- Poor service provider performance
- Supplementary valuation 5 that has not been uploaded in the system so as to bill department of rural Development currently. The system vendor has struggled for more than 2 months and still the issue has been resolved. Areas that are supplied electricity by Eskom have a very low collection rate.
- Lack of Office Space and tools of trade remains a challenge.

6. GENERAL RECOMMENDATIONS BY THE MUNICIPAL MANAGER

- a. That Directorates re-align the Mid-Year Review to Monthly Projections of expenditure on the Operational and Capital budget based on the Midyear assessed SDBIP's.
- b. That options for the implementation of the capital program be reviewed to ensure the effective and timeous implementation of the projects.
- c. That internal project management processes be improved to ensure effective implementation of the capital program,
- d. That the Mid-Year Budget and performance assessment report and the recommendations contained therein be noted for preparation of an Adjustment budget for the 2024/25
- e. That the 2024/25 SDBIP be revised considering all the challenges encountered by the Municipality i.e. audit outcomes and 2023/24 annual report
- f. Performance Agreements of Municipal Manager and Head of Departments be amended accordingly.

DR. Z. SHASHA

(MUNICIPAL MANAGER)

23 JANUARY 2025

DATE