

INSTITUTIONAL REPORT  2025/26 FIRST QUARTER INSTITUTIONAL PERFORMANCE REPORT A. INTRODUCTION Section 41 1 (c) of the Municipal Systems Act No. 56 of 2003 requires that the Municipality must in terms of its performance management system and in accordance with any regulation and guidelines that may be prescribed with regard to each of those development priorities, objectives and against the key performance indicators and targets set in terms of paragraphs (a) and (b) i)Monitor performance and ii)Measure and review performance at least once per year. Municipalities are required to manage the development of the institutions Performance Management System. In terms of Section 39 of the Municipal Systems Act 32 of 2000 the responsibility is assigned to the Municipal Manager, and he/she should submit the proposed system to the Municipal Council for adoption. This has been achieved through the adoption of the Amahlahli's Organisational Performance Management System Policy and the 2025/26 SDBIP for monitoring and review of performance. At a strategic level the 2022-27 IDP (five-year plan) of a municipality forms the basis for performance management, whilst at operational level the annual SDBIP forms the basis of a monitoring tool to assess the achievement of set indicators as enshrined in the approved IDP. The IDP is a long-term plan and by its nature the performance measures associated with it will have a long-term focus, measuring whether a municipality is achieving its IDP objectives. The measures set for the Municipality at institutional level is captured in an institutional scorecard (SDBIP) structured in terms of the preferred performance management model of the Amahlahli Local Municipality which the Key Performance Area Model. The measures at operational level are to be captured in the operational plans of the various Departments in the Municipality. B. PURPOSE The purpose of this report is to account to public on the 2025/2026 first quarter institutional performance of Amahlahli Local Municipality. The report contains information which is based on the SDBIP formulated for the financial year 2025/2026. The information of the report concentrates on both the financial and service delivery performance assessment as contained in the municipality's Service Delivery and Budget Implementation Plan (SDBIP). C. SERVICE DELIVERY PERFORMANCE ASSESSMENT i. EARLY WARNING MECHANISMS Performance Management System serves as an early warning mechanism that is used to respond to the outcomes measured with corrective interventions that indicates the so-called 'gaps' in the levels of service delivery to the community. It is therefore important that regular monitoring, measurements and reviews are executed immediately in order to identify those areas within which performance levels are to be found below satisfactory. ii. MUNICIPAL MANAGERS REVIEWS (ITS ON QUARTERLY BASIS) Departments will then need to report on their performance in the required format to the Municipal Manager. Additional indicators that occur in the strategic and operational plans will also be reviewed. The formulation of a strategic scorecard and the process of review will be co-ordinated by the Performance Management team. The Municipal Manager's Review Panel will need to reflect on whether targets are being achieved, what are the reasons for targets not being achieved where applicable and corrective action that may be necessary. The report is based on the analysed and evaluated information through a process whereby information of the key performance area, objectives, key performance indicators, programmes /projects reflect the Integrated Development Plan objectives of the Municipality for 2025/2026 financial year. Institutional and departmental performance of Amahlahli Local Municipality is based on the Service Delivery Budget Implementation Plan (SDBIP) scorecard. The SDBIP of the municipality comprises of five Key Performance Areas which are derived from Local Government's Strategic Agenda and are aligned to our IDP cluster approach. These are: i. Basic Service Delivery and Infrastructure Development. ii. Municipal Financial Viability.	
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Below is the overall performance achievement in percentage form for the first quarter of the 2025/26 financial year:

INSTITUTIONAL PERFORMANCE							
KPA	Total target	N/A	Target	Targets for the period	Met	Not Met	1st Quarter
SDI	31	0	31	27	4	87,10	
MFV	11	0	11	9	2	81,82	
GGP	19	0	19	17	2	89,47	
LED	15	1	14	14	0	100,00	
MTI	14	0	14	11	3	78,57	
Overall Performance	90	1	89	78	11	87,64	

ENGINEERING SERVICES						
KPA	Total target	N/A Target	Targets for the period	Met	Not Met	1st Quarter %
SDI	18	0	18	14		4 77,78
MFV	2	0	2	2		0 100,00
GGP	2	0	2	0		2 0,00
LED	2	0	2	2		0 100,00
MTI	2	0	2	0		2 0,00
Overall Performance	26	0	26	18		8 69,23

COMMUNITY SERVICES						
KPA	Total target	N/A Targets	Targets for the period	Met	Not Met	1st Quarter %
SDI	10	0	10	10	0	100,00
MFV	2	0	2	1	1	50,00
GGP	2	0	2	2	0	100,00
LED	1	0	1	1	0	100,00
Overall Performance	15	0	15	14	1	93,33

BUDGET AND TREASURY						
KPA	Total target	N/A Target	Targets for the period	Met	Not Met	1st Quarter %
MFV	9	0	9	8	1	88,89
GGP	4	0	4	4	0	100,00
LED	1	0	1	1	0	100,00
MTI	1	0	1	0	1	0,00
Overall Performance	15	0	15	13	2	86,67

EXECUTIVE SERVICES						
KPA	Total target	N/A Target	Targets for the period	Met	Not Met	1st Quarter%
SDI	1	0	1	1	0	100,00
MFV	1	0	1	0	1	0,00
GGP	14	0	14	12	2	85,71
LED	1	0	1	1	0	0,00
MTI	2	0	2	1	1	50,00
Overall Performance	19	0	19	15	4	78,95

PLANNING AND DEVELOPMENT						
KPA	Total target	N/A Target	Targets for the period	Met	Not Met	1st Quarter %
SDI	2	0	2	2	0	100,00
MFV	1	0	1	0	1	0,00
LED	10	1	9	9	1	100,00
GGP	2	0	2	2	0	100,00
MTI	1	0	1	1	0	100,00
Overall Performance	16	1	15	14	2	93,33

CORPORATE SERVICES						
KPA	Total target	N/A Target	Targets for the period	Met	Not Met	1st Quarter %
GGP	5	0	5	5	0	100,00
MTI	12	0	12	11	1	91,67
Overall Performance	17	0	17	16	1	94,12

Library Services	To promote the culture of reading and effective use of library resources	1.5	Conduct library activities that promote the culture of reading and effective use of library resource	12 Library awareness campaign conducted in 2023/24 FY	Conduct library activities that promote the culture of reading and effective use of the library	No. of library awareness campaigns conducted by June 2026	1.5.1		12 library awareness campaigns conducted	1 Quarterly report signed by HOD 2. Dated pictures 3. Screen shot reflecting content of the campaign	Opex		Opex	03 Library awareness campaigns conducted	Target: me: 6 Library awareness campaigns conducted	N/A	N/A	N/A	Director: Community Services
	1.4	Review and implement the integrated Waste Management plan	4 reports on solid waste programmes implemented (street cleaning, waste collection and disposal)	1.4.1	4 reports on Solid waste programmes implemented by June 2026 (Street cleaning, waste collection and disposal)	1. Report on solid waste reflecting street cleaning, waste collection and waste disposal programmes signed by HOD	Opex		Opex	Report on solid waste programmes implemented (ie. street cleaning, waste collection and disposal)	Target: me: Report on solid waste programmes implemented (ie. street cleaning, waste collection and disposal) submitted	N/A	N/A	N/A	Target: me: 3 waste awareness campaigns conducted	N/A	N/A	N/A	Director: Community Services
	Conduct waste management campaigns	13 awareness campaigns conducted in 2022/23FY	Conduct waste management campaigns in all clusters	1.4.2	4 waste awareness campaigns conducted	1. Quarterly report signed by HOD 2. Dated pictures 3. Attendance register	Opex		Opex	1 waste awareness campaigns conducted	Target: me: 3 waste awareness campaigns conducted	N/A	N/A	N/A	Target: me: 6 /sq. dumpsites cleared	N/A	N/A	N/A	Director: Community Services
	New indicator		Clearing illegal dumping sites	1.5.3	8 illegal dumping sites cleared	1. Report and dated pictures before and after	Opex		Opex	2 illegal dumping sites cleared	Target: me: 6 /sq. dumpsites cleared	N/A	N/A	N/A	Target: me: 1 quarterly report submitted on compliance with Spatial/Land Use Frameworks and Legislations	N/A	N/A	N/A	Director: Development and Planning
Spatial Development Framework			Finalise and implement the Spatial Development Framework (SDF)	1.7.1	4 Quarterly reports submitted on Compliance with Spatial/Land Use Frameworks and Legislations	1 report signed by HOD	Opex		Opex	1 Quarterly report submitted on Compliance with Spatial/Land Use Frameworks and Legislations	Target: me: 1 quarterly report submitted on compliance with spatial and use legislations	N/A	N/A	N/A	Target: me: 1 progress report on housing implementation status submitted to the Standing Committee	N/A	N/A	N/A	N/A
Provision of Human Settlements	To facilitate access to housing relief	1.8	To monitor the progress and implementation on housing applications submitted to	1.8.1	4 reports on housing implementation status submitted to Standing Committee	1 report signed by HOD 2. Proof of submission to Standing	Opex		Opex	1 report on housing implementation status submitted to Standing Committee	Target: me: 1 progress report on housing implementation status submitted to the Standing Committee	N/A	N/A	N/A	Target: me: 1 quarterly report submitted to the Standing Committee	N/A	N/A	N/A	N/A
KPA 2: MUNICIPAL FINANCIAL VIABILITY (WEIGHT %)																			
SCM PLAN IMPLEMENTATION	To continuously ensure an equitable, economical, transparent, fair and value – add supply chain management system/function	2.1	Strict adherence to SCM Regulations	Approved SCM Policy	Implementation of SCM regulations	No. of quarterly reports on (tenders awarded, deviations report, contract management report) submitted to the Mayor by the 15th day after end of the quarter	2.1.1	10	4 quarterly reports on (tenders awarded, deviations report, contract management report) submitted to the Mayor by the 15th day after end of the quarter	1. Quarterly report signed by CFO with Tenders awarded, deviations report, contract management report, submitted to the Mayor by the 15th day after end of the quarter 2. Proof of asset register	Opex		Opex	1 Submission of 2024/25 fixed asset register to AG	Target: me: 1 quarterly report on deviations awarded, deviations report, contract management report, submitted to the Mayor by the 15th day after end of the quarter	N/A	N/A	N/A	N/A
ASSET MANAGEMENT	To maintain an accurate and complete fixed asset register that is compliant with GRAP	2.2	Maintain a fixed asset register that complies with GRAP	Approved Asset Management Policy and 2024/25 Asset register	Fixed Asset Register that is GRAP Compliant	No. of material audit queries raised on the updated asset register by the AG.	2.2.1	6.66	1 GRAP Compliant Asset Register	1 Copy of asset register 2 Proof of submission	Opex		Opex	1 Submission of 2024/25 fixed asset register to AG	Target: me: 1 submission of 2024/25 fixed asset register to AG	N/A	N/A	N/A	N/A
CAPITAL EXPENDITURE	To ensure 100% expenditure of capital budget annually	2.3	Monitoring and reporting on the spending (MCH/NEP grants)	100% capital expenditure during 2024/25FY	Capital Expenditure management	% expenditure of capital budget	2.3.1	5	100% expenditure of capital budget	1 Report on capital expenditure signed by HOD 2. Expenditure	R39 678 100		R12 722 101.72	10% expenditure of capital budget	Target: Me: 38% expenditure of capital budget	N/A	N/A	N/A	N/A
REVENUE MANAGEMENT	To improve collection of income due from consumer debtors annually	2.4	Collect 90% of billed income implementation of financial improvement plan	65% billed income collected in 2022/23 FY	Collection on Billed Revenue	% of billed income collected from the municipal licensed area	2.4.1	6.66	85% of billed income collected from the municipal licensed area	1 Quarterly report signed by CFO 2 Billing versus actual report for Quarter 1	Opex		Opex	85% of billed income collected	Target: me: 95.7% of billed income collected from the municipal licensed areas	N/A	N/A	N/A	N/A
				New indicator	Collection on Billed Revenue	% of billed income collected	2.4.2	6.66	30% of billed income collected from unlicensed area	1. Quarterly report signed by CFO 2. Billing versus actual report for Quarter 1	Opex		Opex	30% of billed income collected from unlicensed area	Target: me: 51.70% of billed income collected from unlicensed area	N/A	N/A	N/A	N/A
				Implementation of financial improvement plan	New indicator	Implementation of Financial Improvement Plan	2.4.3	6.66	4 reports outlining 10% increase on revenue based on implementation of Financial Improvement Plan	1. Quarterly report increase revenue on implementation of Financial Improvement Plan reflecting revenue for previous financial and reporting period	Opex		Opex	1 report outlining 10% increase on revenue based on implementation of Financial Improvement Plan	Target: me: Some activities on the Financial Improvement Plan decreased instead of increase as planned	On Traffic income the problem of under collection is associated with lower numbers of applications for traffic services during the quarter. Revenue generation is driven by demand. Revenue collected on public facilities depends on the hiring of them. There were few hires this year compared to previous year. The hires of hats are done mostly for funerals. The last area that also did not perform is land use applications. Fewer	N/A	N/A	Chief Financial Officer

ICT	Strengthening Amahlahi ICT systems and networks for future generations by 2027	3.8	Improvement of ICT infrastructure for efficiency and data recovery	4 reports on the implementation of ICT infrastructure and Data Recovery prepared in 2024/25	Monitor back-ups of institutional information	No of reports on the implementation of ICT infrastructure and Data Recovery	3.8.1	0.78	4 reports on the implementation of ICT infrastructure and Data Recovery	1. Check System generated Back-up report weekly/monthly signed by HOD 2. Monthly follow-up communication with less 100% domain utilisations 3. Microsoft Cloud data back-up report signed by HOD	Opex	Opex	1 report on the implementation of ICT infrastructure and Data Recovery	Target met: 1 report on the implementation of ICT infrastructure and Data Recovery	N/A	N/A	N/A	N/A	N/A Director: Corporate Services
	To ensure compliant, effective and efficient customer management by 2027	3.9	Modernise the telephone system for customer care and productivity Implementation and monitoring of controls to ensure security of information and business continuity	131 working hours to attend to logged faults users New Indicator	Attend to logged faults	Turn around time to attend to logged faults by users	3.9.1	0.78	Average of 3 working hours time taken to attend to logged faults by users	1. System generated report on logged faults with turnaround times 1. Report Signed by HOD 2. Proof of submission to the ICT Steering Committee	Opex	Opex	3 working hours to attend to logged faults by users	Target met: 100 days taking hours to attend to logged faults by users	N/A	N/A	N/A	N/A	N/A Director: Corporate Services
	To ensure business continuity in the event of a disaster by 2022 and beyond	3.10	Implementation and monitoring of controls to ensure security of information and business continuity	Provide on-going support to users on system related queries	System queries	% of reported system related queries resolved	3.9.3	5	95% of reported system related queries resolved	1. Quarterly Report on system related queries signed by HOD 2. Register of logged and resolved faults with dates and times	Opex	Opex	95% of reported system related queries resolved	Target met: 100 % of reported system related queries resolved	N/A	N/A	N/A	N/A	N/A Chief Financial Officer
				Financial Systems back-up Policy and Reports on Daily backups performed in 2022/23 FY	System Backups	Daily backups done on Financial system, Payroll and HR system	3.10.1	5	Daily backups done on Financial system, Payroll and HR system	1. Quarterly report on daily backup performed signed by CFO 2. System report of backups performed	Opex	Opex	Daily backups done on Financial system, Payroll and HR system	Target met: Report on Daily backups done on Financial system, Payroll and HR system submitted	N/A	N/A	N/A	N/A	N/A Chief Financial Officer
				KPA 4 LOCAL ECONOMIC DEVELOPMENT (WEIGHT %)															
	To improve implementation of the government intervention programme to eliminate poverty by 2027	4.1	Implementation of the EPWP and municipal job creation programme especially linked to areas of scarce skills and temporary local jobs created during the roll out of capital projects	361 Work Opportunities created	EPWP and Capital Projects	No. of temporal work Opportunities created	4.1.1	1	361 Cumulative work opportunities created during 2025/26	1. Employment 2. Quarterly Report signed by HOD	R 1 759 000	R1 523 185.00	100 Work opportunities created during 2025/26 Financial Year	Target met: 227 770+ opportunities created during Financial Year	N/A	N/A	N/A	N/A	N/A Director: Engineering Services
	To stimulate growth of the local economy through robust long-term planning & programming by 2027.	4.2	Support and development of SMEs	8 Sub-contract agreements signed by the main contractor and sub-contractor	SMAE	No. of Sub-contract agreements signed by the main contractor and sub-contractor	4.1.2	1	4 Sub-contract agreements signed by the main contractor and sub-contractor	1. Signed subcontract agreement 2. Progress report indication work done by the SMAE and payments done to the SMAE	Opex	Opex	1 Sub-contractor appointed	Target Met: 13 Sub-contractors appointed in Q1	N/A	N/A	N/A	N/A	N/A Director: Engineering Services
				35% of Amahlahi procurement expenditure benefited SMEs in 2022/23	Support of local SMEs through procurement	% of Amahlahi procurement expenditure should benefit SMEs	4.2.1	5	25% of Amahlahi procurement expenditure should benefit SMEs (Average % of the 4 quarters)	1. Expenditure report (total SMEs exp total) 2. Register of total SME beneficiaries 3. Quarterly report reflecting percentage procurement expenditure signed by HOD	MIG and Opex	Opex	25% of Amahlahi procurement expenditure should benefit SMEs (Average % of the 4 quarters)	Target met: 65 % of Amahlahi procurement expenditure should benefit SMEs (Average % of the 4 quarters)	N/A	N/A	N/A	N/A	N/A Chief Financial Officer
				100 SMEs supported to access SMAE Support Programmes in 2024/25	Support of local SMEs to access SMAE Support Programmes	No of SMEs supported to access government Support Programs	4.2.2	1	100 SMEs supported to access SMAE Support Programmes	1. Quarterly report signed by HOD 2. Register of supported SMEs	Opex	Opex	25 SMEs supported to access government Support Programs	Target met: 107 SMEs supported to access government Support Programs	N/A	N/A	N/A	N/A	N/A Director: Development and Planning
				150 businesses issued with new trading permits	Support business with Trading permits	No. of businesses issued with new trading permits	4.2.3	1	30 businesses issued with new trading permits	1. Quarterly report signed by HOD 2 List of businesses with Permits	Opex	Opex	15 businesses issued with new trading permits	Target met: 15 businesses issued with new trading permits	N/A	N/A	N/A	N/A	N/A Director: Development and Planning
				150 businesses issued with new trading permits	Support business with renewal Trading permits	No of businesses that renewed their trading permits	4.2.4	1	70 Renewed Trading Permits	1. Quarterly report signed by HOD 2 List of businesses with renewed Permits	Opex	Opex	10 businesses renewed their trading permits	Target met: 10 businesses renewed their permits. Variance report attached	N/A	N/A	N/A	N/A	N/A Director: Development and Planning

			Support and development of SMEs	02 recycling initiatives in 2024/25fy	Waste Recycling	No. of recycling initiatives undertaken	4.2.5	1	02 recycling initiatives undertaken	Quarterly report signed by HOD	Opex		Opex	1 recycling initiative undertaken	Target met: Recycling initiative implemented in 3 quarters in 2024/25	N/A	N/A	N/A	N/A	Director: Community Services
	Tourism	4.3	Strengthen relationship with other Strategic Partners	4 reports on implementation of signed twinning agreements with strategic institutions in 2024/25	Implementation of the twinning programme	No. of reports on implementation of signed twinning agreements with strategic institutions	4.2.6	1	4 reports on implementation of signed twinning agreements with strategic institutions	1. Report signed by HOD	Opex		Opex	1 report on implementation of signed twinning agreements with strategic institutions	Target met: 1 report on implementation of signed twinning agreements with strategic institutions	N/A	N/A	N/A	N/A	Director: Development and Planning
	Promotion of Tourism through identification of Tourist areas		Finalise the tourism Infrastructure Improvement Process Plan	Approved Tourism Master Plan	Promotion of tourist attractions	No. of tourist attractions promoted	4.3.1	1	8 tourist attractions promoted	1. Data collected and packaging of tourist site to be promoted 2. Screenshot of website	Opex		Opex	2 tourist attractions promoted	Target met: 3 tourist attractions promoted	N/A	N/A	N/A	N/A	Director: Development and Planning
			3 support interventions made in 2024/25		CTOs and LTOs support	No. of trainings conducted for both LTOs and CTOs combined	4.3.2	1	3 support interventions for both LTOs and CTOs combined	1. Letter of request for training 2. Proof of submission to strategic institutions	Opex		Opex	Training Requests sent to strategic institutions	Target met: 3 support interventions for both LTOs and CTOs combined	N/A	N/A	N/A	N/A	Director: Development and Planning
AGRICULTURAL DEVELOPMENT	To Stimulate local economy through Agricultural development by 2022	4.4	Provision of capacity building programs to support existing farmers	40 Farmers trained in 2024/25FY	Support to local farmers	No. of emerging farmers supported with training	4.4.1	1	50 emerging farmers to be supported with training	1. Letter of request for training 2. Proof of submission to strategic institutions	Opex		Opex	Formal request for training of farmers	Target met: Formal request for training of farmers has been submitted, proof of submission to strategic institutions is expected	N/A	N/A	N/A	N/A	Director: Development and Planning
				New Indicator	Promoting emerging farmers	No. of outreach programmes to promote access to market for emerging farmers	4.4.2	1	2 outreach programmes to promote access to market for emerging farmers	N/A	Opex		Opex	N/A	Target not applicable in this quarter	N/A	N/A	N/A	N/A	Director: Development and Planning
FORESTRY DEVELOPMENT	To ensure value-maximization of the forestry natural resource in line with local economic development by 2027	4.6	Implementation of a forestry strategy in a Co-ordinated manner	Developed process plan on implementation of forestry strategy	Implementation of forestry strategy	Number of capacity building activities provided for timber cooperatives	4.5.1	1	6 capacity building activities provided for timber cooperatives	1. Letter of request for capacity building activities 2. Proof of submission to strategic institutions	Opex		Opex	Formal request for capacity building activities for timber cooperatives	Target met: Formal request for capacity building activities for timber cooperatives	N/A	N/A	N/A	N/A	Director: Development and Planning
	To ensure development of the economic infrastructure required to enable increased economic	4.6	Source funding for a catalytic project	6 catalytic projects identified	Implementation of Catalytic Economic Development Project Plans	No. of quarterly reports submitted on implementation of catalytic projects	4.6.1	1	4 quarterly reports on progress in implementation of catalytic projects	Quarterly report signed by HOD	Opex		Opex	1 report on implementation of catalytic project	Target met: 1 report on implementation of catalytic project	N/A	N/A	N/A	N/A	Director: Development and Planning
Small town regeneration	To building resilient smart towns	4.7	Marketing the Master & Precinct Plans for the 4 towns	New Indicator	Marketing the Master Precinct	No. of Publications marketing the Master Precinct Plan	4.7.1	1	4 Publications marketing the Master Precinct Plan	Proof of publication	Opex		Opex	1 Publication on the Master Precinct Plan	Target met: 1 publication on Master and Precinct Plan for the period 01 July 2025-30 September 2025	N/A	N/A	N/A	N/A	Director: Municipal Manager
KPA: 5 MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT (WEIGHT 1)																				
		5.1	Implementation of the approved organisational structure	Recruitment and Selection Policy, Job Evaluation Review Policy	Organisational restructuring	No. of Local Job Description Writers Committee Meeting convened	5.1.1	1.07	4 Local Job Description Writers Committee Meetings Convened	1. Signed quarterly report by HOD 2. Invitation 3. Attendance register	Opex		Opex	1 Local Job Description Writers Committee Meetings convened	Target met: 5 Local Job Description Writers Committee Meetings convened and 2 Trainings	N/A	N/A	N/A	N/A	Director: Corporate Services
			4 implemented programmes per Human Resource Strategy implementation plans (Recruitment Plan, Institutional & HR Policies and Employee Verification)		Human Resource Strategy implementation	No. of implemented programmes per Human Resource Strategy implementation plans	5.1.2	1.07	4 implemented programmes per Human Resource Strategy implementation plans (Recruitment Plan, Institutional & HR Policies and Employee Verification)	1. Quarterly Report 2. Attendance registers 3. Three Corporate Services Policies (Recruitment Plan, Institutional & HR Policies and Employee Verification)	Opex		Opex	1 implemented programme per Human Resource Strategy implementation plans (Recruitment Plan, Institutional & HR Policies and Employee Verification)	Target met: 1 implemented programme per Human Resource Strategy implementation plans (Recruitment Plan, Institutional & HR Policies and Employee Verification)	N/A	N/A	N/A	N/A	Director: Corporate Services
			Strengthening systems and mechanisms relating to governance processes, risks management and internal controls	Employee Assistant Policy, EAP Plan and 4 EAP programs implemented in 2024/25 FY	Implementation of EAP Programmes	No. of EAP programmes implemented as per approved plan	5.1.3	1.07	8 EAP programmes implemented per approved plan	1. Approved EAP plan 2. Signed attendance register 3. Dated photos 4. Quarterly report signed by HOD	Opex		Opex	2 EAP programme implemented per approved plan	Target met: 3 EAP programme implemented per approved plan	N/A	N/A	N/A	N/A	Director: Corporate Services
HUMAN RESOURCE MANAGEMENT	To attract, retain, build capacity and maximise utilisation of Amahlathi Human Capital by 2022 and beyond				Implementation of OHS plan	No. of reports on health and productivity of the municipality	5.1.4	1.07	4 Reports on health and productivity of the municipality	1. Quarterly report signed by HOD 2. Assessment Report of Municipal Buildings with financial implications submitted to OHS committee 3. Attendance register	Opex		Opex	1 Report on health and productivity of the municipality	Target met: 1 Report on health and productivity of the municipality submitted Variance report submitted	N/A	N/A	N/A	N/A	Director: Corporate Services

