

INSTITUTIONAL REPORT PER KPA																			
Outcome 9 Objective																			
Sub - Result Area	Strategic Objective	Objective No.	Strategies	Baseline Information	Project to be implemented	Output - KPI	KPI NO.	KPI Weight	Annual Target	Means of Verification/ Expected evidence	Budget	Adjusted Budget	Expenditure	Q4 Measurable Performance Target	PROGRESS TO DATE - IMPLEMENTATION OF Q4 PERFORMANCE TARGETS	CHALLENGES FOR A NON ACHIEVEMENT OF Q4 PERFORMANCE TARGETS	RECOVERY PLAN (PLANNED ACTIONS FOR RECOVERY OF Q4 TARGETS)	TIME FRAME	RESPONSIBLE PERSON
KPA: 1 BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT (WEIGHT 40)																			
Roads	To ensure provision of a sustainable road network and public infrastructure within Amahlathi LM by 2027.	1,1	Maintenance and upgrading of the Municipal Road Network Servicing the Amahlathi Local Municipal Area.	100% progress on pre-engineering work on the rehabilitation of Keiskammahoek Roads under the STR grant	Upgrading of Keiskammahoek internal Roads and associated Stormwater- STR	% progress achieved on the surfacing of 2,6km Roads in Keiskammahoek town under the STR Grant	1,1,1	1,29	15% progress achieved on the construction of 2,6km Roads in Keiskammahoek under the STR Grant	1. Quarterly progress report indicating 15% cumulative progress and cumulative expenditure for the quarter signed by the HoD. 2. Quality	STR GRANT			15% progress achieved on the construction of Road sin Keiskammahoek under the STR Grant	Target met 44% progress achieved on the construction of Road sin Keiskammahoek under the STR Grant	N/A	N/A	N/A	Director: Engineering Services
				Project Registration on MIG	Ngqeqe Internal roads	% progress achieved on the graveling of 3,2km Ngqeqe Internal Road.	1,1,2	1,29	100% progress achieved on the graveling of 3,2km Ngqeqe Internal Road.	1. Quarterly progress report indicating 100% cumulative progress and cumulative expenditure for the quarter signed by the HoD. 2. Quality	R 3 718 069,00		R3 298 004,95	100% progress achieved on the Ngqeqe Internal Road.	Target met 100% progress achieved on the Ngqeqe Internal Road.	N/A	N/A	N/A	Director: Engineering Services
				Project Registration on MIG	Izidenge Internal roads and stormwater-MIG	% progress achieved on the graveling of 5km Izidenge internal roads with Storm-water drains	1,1,3	1,29	100% progress achieved on the graveling of 5km Izidenge internal roads with Storm-water drains	1. Quarterly progress report indicating 100% cumulative progress and cumulative expenditure for the quarter signed by the HoD. 2. Quality	R 3 261 149,00		R3 096 595,42	100% progress achieved on the 5km Izidenge Internal Road.	Target not met 24% progress achieved on the graveling of 5km Izidenge Internal Road.	DUE TO BUDGET LIMITATIONS 24% progress achieved on the graveling of 5km Izidenge internal roads and culvert crossing bridge	A process has been initiated and will be completed 2nd quarter to source funding approval to cover the balance of scope		Director: Engineering Services
				MIG Registration for Planning	Stutterheim Streets Paving-MIG	% progress achieved on the Planning for Stutterheim Town Streets Paving	1,1,4	1,29	100% progress achieved on the Planning for Stutterheim Streets Paving	1. Preliminary Design report 2. Quarterly progress report indicating 50% progress and expenditure for the quarter signed by the HoD. 3. Quality assessment report signed by the HoD.	R 400 000,00			N/A	Target not applicable	N/A- Annual Target Achieved	N/A	N/A	Director Engineering Services
				MIG Registration for Planning	Keiskammahoek Town Paving-MIG	% progress achieved on the Planning for Keiskammahoek Town Paving	1,1,5	1,29	100% progress achieved on the Planning for Keiskammahoek Town Paving	N/A	R 400 000,00			N/A	Target not applicable	N/A- Annual Target Achieved	N/A	N/A	Director Engineering Services
				MIG Registration for Planning	Paving Xholorha Roads(MDRG)	% progress achieved on the Paving of 2km on Xholorha Internal Roads under the Disaster Grant	1,1,6	1,29	100% progress achieved on the Paving of 2km Xholorha Roads under the Disaster Grant	1. Quarterly progress report indicating 100% cumulative progress and cumulative	R 15 000 000,00		R10 755 398,00	100% progress achieved on the Paving of 2km Xholorha Roads under the Disaster Grant	Target not met 89% progress achieved on the Paving of 2km Xholorha Roads under the Disaster Grant	17% progress achieved on the paving of 2km on Xholorha internal roads under the disaster grant	Subsoil drainage has been installed and construction of road layers is ongoing.	The project will be completed first quarter of 2026-2027 financial year	Director Engineering Services
				MIG Registration for Planning	Keilands Roads	% progress achieved on the Planning for Keilands internal roads	1,1,7	1,29	100% progress achieved on the Planning for Keilands internal roads	N/A	R 700 000,00		R347 258,07	N/A	Target not applicable	N/A- Annual Target Achieved	N/A	N/A	Director Engineering Services
				Funding Approval under MDRG	Construction of Ngcamngeni internal roads	% progress achieved on the graveling of Ngcamngeni Internal Roads with Storm-water drains - Disaster Grant	1,1,8	1,29	100% progress achieved on the graveling of Ngcamngeni Internal Roads with Storm-water- Disaster Grant	1. Quarterly progress report indicating 100% cumulative progress and cumulative expenditure for the quarter signed by the HoD.	R 4 100 000,00		R4 063 779,00	100% progress achieved on the construction 6km Ngcamngeni Internal Roads and Storm-water- Disaster Grant	Target met 100% progress achieved on the construction 6km Ngcamngeni Internal Roads and Storm-water- Disaster Grant	N/A	N/A	N/A	Director Engineering Services
					Construction of Amabele internal roads	% progress achieved on the paving of 1,5km of Amabele Internal Roads with Storm water drains	1,1,9	1,29	50% progress achieved on the paving of 1,5km of Amabele Internal Roads with Storm water drains	% progress achieved on the paving of 1,5km of Amabele Internal Roads with Storm water drains	Opex		R5 944 589,80	50% progress achieved on the paving of 1,5km of Amabele Internal Roads with Storm water drains	Target met 60% progress achieved on the paving of 1,5km of Amabele Internal Roads with Storm water drains	N/A	N/A	N/A	Director Engineering Services
				New Indicator	Pothole patching	Number of potholes in Amahlathi towns repaired as inspected	1,1,10	1,29	200 potholes in Amahlathi towns repaired as inspected	1. Quarterly report signed by HOD 2. Inspection report signed by supervisor 3. Weekly report signed by supervisor	R 15 000,00		R305 160,00	50 potholes repaired as inspected	Target met 519 potholes repaired as inspected	N/A	N/A	N/A	Director Engineering Services
			Implementation of Monitoring and Evaluation Policy	4 reports	Project monitoring	No of reports on implementation of MIG funded (capital) projects	1,1,11	1,29	4 reports on implementation of capital projects	1. Signed report 2. Expenditure report	MIG and Capital		Opex	1 report on implementation of capital projects	Target met 1 report on implementation of capital projects submitted.	N/A	N/A	N/A	Municipal Manager
	To ensure sustainable supply of electricity by developing new infrastructure while upgrading and maintaining existing networks by 2027.	1,2	Reduce electricity system losses & elimination of illegal connections	New Indicator	Implementation of smart meter grant	Number of progress reports on implementation of smart meter grants	1.2.1	1,29	4 progress reports on implementation of smart meter grants	1.Report on implementation signed by Hod 2. Proof of submission to Standing Committee	Opex		Opex	1 progress reports on implementation of smart meter grants	Target met 1 progress reports on implementation of smart meter grants	N/A	N/A	N/A	Director Engineering Services
			Improve electricity infrastructure and reduce losses	Delapidated main intake sub-station	INEP Project	%progress on 11kV Main Intake SwS Stutterheim upgrade phase 3	1.2.2	1,29	50% progress on 11kV Main Intake SwS Stutterheim upgrade phase 3	1. Quarterly progress report indicating 50% cumulative progress and expenditure for the quarter signed by the HoD.	R 5 000 000		R1 445 458,00	50% progress on 11kV Main Intake SwS Stutterheim upgrade phase 3	Target met 50% progress on 11kV Main Intake SwS Stutterheim upgrade phase 3	N/A	N/A	N/A	Director Engineering Services

DISASTER MANAGEMENT	To promote safety and security in the municipality by 2027	1,3	Delapidated main sub-station	INEP Project	% progress on -3-5MVA 22/11kV Cathcart Substation upgrade phase 2	1.2.3	1,29	50% progress on -3-5MVA 22/11kV Cathcart Substation upgrade phase 2	1. Quarterly progress report indicating 50% cumulative progress and expenditure for the quarter signed by the HoD. 2. Quality	R 12 440 000		R7 918 179,00	50% progress on -3-5MVA 22/11kV Cathcart Substation upgrade phase 2	Target not met 21,42% progress on -3-5MVA 22/11kV Cathcart Substation Upgrade phase 2	16% progress on -3-5 MVA 22/11KV Cathcart substation upgrade phase 3 Variance report submitted	An accelarated plan was submitted by the service provider to fast track the program, and weekly progress meetings are held to closely monitor	The project is a multi year project and will be completed in the 2026-2027 financial year	Director Engineering Services	
			Upgrade of 11kV in Stutterheim	Upgrade of Stutterheim public lightings	% progress achieved on the Upgrading Stutterheim public lighting under the STR grant (Mlungisi, Amatolaville and Stutterheim Town)	1.2.4	1,29	25% progress achieved on the Upgrading of public lights in Stutterheim under the STR grant	1. Quarterly progress report indicating 25% progress and expenditure for the quarter signed by the HoD. 2. Quality	STR GRANT		STR	25% progress achieved on the Upgrading of public lights in Stutterheim under the STR grant	Target met 50% progress achieved on the Upgrading of public lights in Stutterheim under the STR grant	N/A	N/A	N/A	Director Engineering Services	
			Existing public lights	Upgrade of Keiskammahoek public lightings	% progress on pre-engineering work on the upgrading of public lights in Keiskammahoek under the STR grant.	1.2.5	1,29	20% progress achieved on the upgrading of public lights in Keiskammahoek	1. Quarterly progress report indicating 20% progress and expenditure for the quarter signed by the HoD.	STR GRANT		STR	20% progress achieved on the upgrading of public lights in Keiskammahoek	Target met 30% progress achieved on the upgrading of public lights in Keiskammahoek	N/A	N/A	N/A	Director Engineering Services	
			Implementation of the Community Safety Plan	4 Reports on disaster incidencies submitted to Development and Planning	Management of reported disaster incidents	Number of progress reports on reported disaster incidents submitted to Development and Planning .	1,3,1	1,29	4 Progress reports on reported disaster incidents submitted to Development and Planning	1. Quarterly report signed by Hod 2.Acknowledgement by Development and Planning	Opex		Opex	1 Progress report on reported disaster incidents submitted to Development and Planning .	Target met. 1 progress report on reported disaster incidents submitted to Development and Planning.	N/A	N/A	N/A	Director: Community Services
			Implementation of the Integrated Fire Management Plan	13 Fire Awareness Campaigns conducted in 2023/24 FY	Fire Management	No of fire awareness campaigns conducted	1,3,2	1,29	08 Fire Awareness Campaigns conducted	1. Quarterly report signed by Hod 2. Dated pictures 3. Attendance Register	Opex		Opex	03 Awareness Campaigns Conducted	Target met. 05 Awareness Campaigns Conducted	N/A	N/A	N/A	Director: Community Services
			Conduct road blocks	41 Road blocks conducted during 2023/24 FY	Conduct road blocks	No. of road blocks conducted	1,3,3	1,29	40 road blocks conducted	1. Road block sheets signed by Traffic Officers and Chief Traffic Officer, 2. Dated Pictures and 3. Law Enforcement	Opex		Opex	10 Road blocks conducted	Target met. 14 Roadblocks conducted	N/A	N/A	N/A	Director: Community Services
			Implementation of National Road Traffic Act	500 tickets issued on law enforcement	Tickets issued on law enforcement	No. of tickets issued on law enforcementBy June 2026	1,3,4	1,29	500 tickets issued on law enforcement	1. Quarterly report signed by Hod 2.System printout 3. Duty roster	Opex		Opex	125 tickets issued on law enforcement	Target met. 188 tickets issued on law enforcement.	N/A	N/A	N/A	Director: Community Services
			Conduct operations on Execution of unpaid traffic fines and warrants by June 2027	New target	Execution of unpaid traffic fines and warrants by June 2026	No. of operations conducted on Execution of unpaid traffic fines and warrants by June 2026	1,3,5	1,29	Conduct 4 operations on Execution of unpaid traffic fines and warrants by June 2026	1. Quarterly report signed by Hod 2.Warrants register	Opex		Opex	Conduct 1 operation on Execution of unpaid traffic fines and warrants by June 2026	Target met. Conduct 1 operation on Execution of unpaid traffic fines and warrants by June 2026.	N/A	N/A	N/A	Director: Community Services
			Provision of proper road marking and signage	14 paintable streets with faded roadmarkings painted in 2023/24	Road marking	No. of paintable streets with faded roadmarkings painted	1,3,6	1,29	15 paintable streets with faded roadmarkings painted	1.Dated pictures 2. Quarterly report signed by Hod 3. Expenditure report	R120 000,00		Opex	02 paintable streets with faded roadmarkings painted	Target met. 2 paintable streetswith faded roadmarkings painted in Amahlathi towns.	N/A	N/A	N/A	Director: Community Services
	To ensure provision of sustainable public facilities by 2027	1,4	Facilitate maintenance and upgrade of sport, community halls, hawker stalls, cemeteries and recreational facilities	100% completed design for langdraai	Construction of Langdraai Community hall	% progress achieved on construction of Langdraai Community Hall	1.4.1	1,29	100% progress achieved on construction of Langdraai Community Hall	1. Quarterly progress report indicating 100% cumulative progress and cumulative expenditure for the quarter signed by the HoD. 2. Quality	R4 701 288		R3 413 527,42	100% progress achieved on construction of Langdraai Community Hall	Target met 100% progress achieved on construction of Langdraai Community Hall	N/A	N/A	N/A	Director Engineering Services
				100% completed designs for Phumlani hall	Construction of phumlani hall	% progress achieved on construction of Phumlani Community Hall	1.4.2	1,29	100% progress achieved on construction of Phumlani Community Hall	1. Quarterly progress report indicating 100% cumulative progress and cumulative expenditure for the quarter signed by the HoD. 2. Quality assessment report signed by the HoD.	R5 151 162		R2 631 169,02	100% progress achieved on the construction of Phumlani Community Hall	Target not met 95% progress achieved on the construction of Phumlani Community Hall	5% progress achieved on the construction of Phumlani Community hall	The project is almost complete, materials secured through cession to complete the project.The project will be completed in the first quarter	N/A	Director Engineering Services
				Existing Cathcart Town hall	Planning for upgrade of Cathcart Town Hall	% progress achieved on Planning of Cathcart Town Hall Upgrade	1.4.3	1,29	100% progress achieved on Planning of Cathcart Town Hall Upgrade	N/A	R400 000		R399 963,83	N/A	Target not Applicable	N/A	N/A	N/A	Director Engineering Services
Phase 1 and 2 completed				Upgrade of Mlungisi Sport field	% Progress on upgrades of sport facilities(Mlungisi)	1.4.4	1,29	100% Progress on upgrades of sport facilities(Mlungisi)	1. Quarterly progress report indicating 100% cumulative progress and cumulative expenditure for the quarter signed by the	R5 400 000		R4 804 819,17	100% Progress achieved on the upgrading of Mlungisi Sportfield	Target met 100% Progress achieved on the upgrading of Mlungisi Sportfield	N/A	N/A	N/A	Director Engineering Services	

Library Services	To promote the culture of reading and effective use of library resources	1,5	Conduct library activities that promote the culture of reading and effective use of library resource	12 Library awareness campaign conducted in 2023/24 FY	Conduct library activities that promote the culture of reading and effective use of the library	No. of library awareness campaigns conducted by June 2026	1,5,1	1,29	12 library awareness campaigns conducted	1. Quarterly report signed by Hod 2. Dated pictures 3. Screenshot reflecting content of the campaign	Opex		Opex	03 library awareness campaigns conducted	Target met. 4 library awareness campaigns conducted.	N/A	N/A	N/A	Director: Community Services
waste management	Ensure that solid waste is managed in an Integrated environmental friendly and sustainable manner	1,6	Review and Implement the Integrated Waste Management plan	4 reports on solid waste programmes implemented (street cleaning , waste collection and disposal)	Household and businesses basic waste collection	Number of Reports on of solid waste programmes implemented by June 2026	1,6,1	1,29	4 reports on Solid waste programmes implemented by June 2026 (Street cleaning, waste collection and disposal)	1.Report on solid waste reflecting street cleaning, waste collection and waste disposal programmes signed by HOD. 2.Approved	Opex		Opex	Report on solid waste programmes implemented (i.e. street cleaning, waste collection and disposal)	Target met. 1 Report on solid waste programmes implemented (i.e street cleaning, waste collection and disposal)	N/A	N/A	N/A	Director: Community Services
			Conduct waste management campaigns	13 awareness campaigns conducted in 2022/23FY	Conduct waste management campaigns in all clusters	No of waste awareness campaigns conducted per cluster by June 2026	1,6,2	1,29	4 waste awareness campaigns conducted	1. Quarterly report signed by Hod 2. Dated pictures 3. Attendance register			Opex	1 waste awareness campaigns conducted	Target met. 2 waste awareness campaigns conducted.	N/A	N/A	N/A	Director: Community Services
			New Indicator		Clearing illegal dumping sites	Number of illegal dumping sites cleared	1,6,3	1,29	8 illegal dumping sites cleared	1. Report and dated pictures before and after	Opex		Opex	2 illegal dumping sites cleared	Target met. 10 illegal dumping sites cleared	N/A	N/A	N/A	Director: Community Services
Spatial Development Framework			Finalise and Implement the Spatial Development Framework (SDF)	SPLUMA, SDF, LUS & SPLUMA By-law, Standard Draft By-Law for Township Economies	Monitoring compliance with SPLUMA/Land Use legislations	Number of Land Use Compliance Reports on Spatial/ Land Use Frameworks and Legislations	1,7,1	1,29	4 Quarterly reports submitted on Compliance with Spatial/ Land Use Frameworks and Legislations	1 report signed by HOD	Opex		Opex	1 Quarterly report submitted on Compliance with Spatial/ Land Use Frameworks and Legislations	Target met, 1 Quarterly report submitted on Compliance with Spatial/ Land Use Frameworks and Legislations	N/A	N/A	N/A	Director Development and Planning
Provision of Human Settlements	To facilitate access to housing relief	1,8	To monitor the progress and implementation on housing applications submitted to Department of Human Settlements	4 progress report submitted in 2024/25fy	Facilitating Amahlati Housing Projects	No. of reports on housing implementation status submitted to Standing committee	1,8,1	1,29	4 reports on housing implementation status submitted to Standing Committee	1. report signed by HOD 2. Proof of submission to Standing Committee	Opex		Opex	1 report on housing implementation status submitted to Standing Committee	Target met, 1 report on housing implementation status submitted to Standing Committee	N/A	N/A	N/A	Director Development and Planning
KPA 2: MUNICIPAL FINANCIAL VIABILITY (WEIGHT %)																			
M S U P P L Y	To continuously ensure an equitable, economical, transparent, fair and value – add supply chain management system/function	2,1	Strict adherence to SCM Regulations	Approved SCM Policy	Implementation of SCM regulations	No. of quarterly reports on (tenders awarded, deviations report, contract management report) submitted to the Mayor by the 15th day after end of the quarter	2,1,1	1,36	4 quarterly reports on (tenders awarded, deviations report, contract management report) submitted to the Mayor by the 15th day after end of the quarter	1. Quarterly report signed by CFO with Tenders awarded, deviations report, Performance Assessment of Service Provider report, Contract & Commitment	Opex		Opex	1 SCM Quarterly Reports	Target met, 1. SCM Quarterly Reports submitted	N/A	N/A	N/A	Chief Financial Officer
A M E S A N T	To maintain an accurate and complete fixed asset register that is compliant with GRAP by 2027	2,2	Maintain a fixed asset register that complies with GRAP	Approved Asset Management Policy and 2024/25 Asset register	Fixed Asset Register that is GRAP Compliant	No. of material audit queries raised on the updated asset register by the AG.	2,2,1	1,36	1 GRAP Compliant Asset Register	1. Report on physical verification on immovable & movable assets 2.Updated FAR	Opex		Opex	1. Conduct Physical Verification on immovable & movable Assets.	Target not met	N/A	N/A	N/A	Chief Financial Officer
CAPITAL EXPENDITURE	To ensure 100% expenditure of capital budget annually	2,3	Monitoring and reporting on the spending (MIG/INEP grants)	100%capital expenditure during 2024/25FY	Capital Expenditure management	% expenditure of capital budget	2,3,1	1,36	100% expenditure of capital budget	1. Report on capital expenditure signed by HOD 2. Expenditure	R39 678 100		R25 139 060,98	100% expenditure of capital budget	Target not met 72,36% expenditure of capital budget	N/A	N/A	N/A	Director Engineering Services
REVENUE MANAGEMENT	To improve collection of income due from consumer debtors annually.	2,4	Collect 90% of billed income	66% billed income collected in 2022/23 FY	Collection on Billed Revenue	% of billed income collected from the municipal licenced area	2,4,1	1,36	85% of billed income collected from the municipal licenced area	1. Quarterly report signed by CFO 2. Billing versus actual report for Quarter 1	Opex		Opex	85% of billed income collected	Target not met 84% of billed income collected	Government departments that are not responsive regarding their debt cting budget challenges. Billing done to indigents that needs to be reversed. Smart meter data that needs to be finalised by the smart meter service provider.Delays in completing the smart meter project phase	Handing over of Government departments to debt collector. Write off debt deemed to be irrecoverable. Escalate the issues with National Treasury.		Chief Financial Officer
			New indicator		Collection on Billed Revenue	% of billed income collected	2,4,2	1,36	30% of billed income collected from unlicensed area	1. Quarterly report signed by CFO 2. Billing versus actual report for Quarter 1	Opex		Opex	30% of billed income collected from unlicensed area	Target met 71,76% of billed income collected from unlicensed area		N/A	N/A	Chief Financial Officer
			Implementation of financial Improvement plan		New indicator	No. of reports outlining 10% increase on revenue based on implementation of Financial Improvement Plan	2,4,3	1,36	4 reports outlining 10% increase on revenue based on implementation of Financial Improvement Plan	1. Quarterly report reflecting revenue increase 2.System printout reflecting revenue for previous financial and reporting period	Opex		Opex	1 report outlining 10% increase on revenue based on implementation of Financial Improvement Plan	TARGET ABANDONED				All HODs
R E P O R T I N G	To ensure effective, compliant and credible financial planning, management and reporting by 2027.	2,5	Adherence to all applicable financial legislation and regulations	12 Section 71 and 4 section 52 & 1 sec 72 reports submitted within 10 working days in 2022/23 FY	In-year reporting	No. of Monthly financial reports (Sec 71 ,sec 52 & sec 72 reports) submitted to Mayor and Treasury on the 10th working day of each month	2,5,1	1,36	12 Monthly sec 71 reports submitted to Mayor and Treasury on the 10th working day of each month 4 quarterly sec 52 reports within 30 days to Mayor and Treasury) and 1 midyear sec 72 report .developed and approved by the council.	1. 3 Section 71 reports 2. Section 52 report 3. Proof of submission to the Mayor and Treasury/acknowledgment of receipt	Opex		Opex	3 Financial reports (Sec 71 reports within 10 working days) and 1 Sec 52 Report within 30 days submitted to Mayor and Treasury on the 10th working day of each month	Target met 3 Financial reports (Sec 71 reports within 10 working days) and 1 Sec 52 Report within 30 days submitted to Mayor and Treasury on the 10th working day of each month	N/A	N/A	N/A	Chief Financial Officer

			Preparation and submission of credible and GRAP compliant annual financial statements	GRAP AFS submitted to AG by 30th August 2024.	Annual Financial Statements	Date on which GRAP compliant annual financial statements prepared and submitted to the Auditor-General	2,5,2	1,36	GRAP compliant annual financial statements prepared and submitted to the Auditor-General by 31st August 2025	1. Updated AFS Plan 2. Audit Action Plan. 3. Q3 AFS	Opex		Opex	1. Monitor implementation of Audit Action Plan	Target met Monitor implementation of Audit Action Plan	N/A	N/A	N/A	Chief Financial Officer
			Financial Viability as expressed by ratios	0.07% cost coverage ration maintained in 2024/25	Municipal Viability	% Cost coverage (B+C)+D B represents all available cash at a particular time C represents investments D represents monthly fixed operating expenditure	2,5,3	1,36	To maintain a cost average ratio of 0,07% by June 2025	1. Bank statement 2. Register of investments signed by CFO 3. Monthly operating expenditure report signed by CFO	Opex		Opex	Maintain 0.07% Cost coverage ration (B+C)+D B represents all available cash at a particular time C represents investments D represents monthly fixed operating expenditure	Target met Maintain 1,29% Cost coverage ration (B+C)+D B represents all available cash at a particular time C represents investments D represents monthly fixed operating expenditure	N/A	N/A	N/A	Chief Financial Officer
			Adherence to Service Level Agreement signed with Department of Transport	46 weekly reports on motor vehicle registration submitted to Department of Transport	Report submission	No of weekly reports on motor vehicle registration submitted to Department of Transport within 3 working days after the end of each week	2,5,4	1,36	46 weekly reports on motor vehicle registration submitted to Department of Transport within 3 working days after the end of each week	1. System printout to reflect revenue generated 2. Natis system printout reflecting request/ applications made 3. Proof of	Opex		Opex	13 weekly reports on motor vehicle registration submitted to Department of Transport within 3 working days after the end of each week	Target met 14 weekly reports on motor vehicle registration submitted to Department of Transport within 3 working days after end of each week.	N/A	N/A	N/A	Director: Community Services
B U D G E T	To prepare a realistic budget in line with the objectives and strategies in the IDP based on a three-year Medium-Term Revenue and Expenditure	2,6	Coordinate and develop Amahlathi municipality's budget in line with developmental imperatives in the IDP	2025/26 Budget submitted to Council on the 31 May 2025	Annual and Adjustment Budget	Date on which 2026/2027 budget prepared and submitted to council for approval	2,6,1	1,36	2026/2027 budget prepared and submitted to council for approval by 31st May 2026	1. Proof of submission of Item 2. Final 2026/27 budget	Opex		Opex	Final 2026/27 budget prepared and submitted for approval by council by 31 May 2026	Target met Final 2026/27 budget prepared and submitted for approval by council by 31 May 2026	N/A	N/A	N/A	Chief Financial Officer
KPA 3: GOOD GOVERNANCE AND PUBLIC PARTICIPATION (WEIGHT)																			
Public participation	To strengthen democracy through improved public participation.	3,1	Public Participation action plan	4 reports analyzing public participation trends	Implementation of public participation	No. of reports analyzing public participation trends	3,1,1	0,78	4 reports analyzing public participation trends	Report signed by HOD presented to the Management Committee 2. Proof of submission to Manager	Opex		Opex	1 report analyzing public participation trends	Target met. 1 report analyzing public participation trends submitted	N/A	N/A	N/A	Municipal Manager
			Implementation of Public Participation Policies	Petition Policy, Petition Framework and Petition register	Preparation and submission of petition management status reports to council.	No. of quarterly petition Management status reports submitted to Council	3,1,3	0,78	4 Petition Management Status Report submitted to Council	1. Report Signed by HOD 2. Screenshot of the facebook page showing the following 3. Quarterly petition status report signed by Hod 2. Proof of submission to Council 3. Register of received and acknowledged petitions with dates	Opex		Opex	150 Increase on social media by the end of the financial year	Target met. 1340 follower increase on social media by the end of the financial year.	N/A	N/A	N/A	Municipal Manager
satellite office management	To capacitate Satellite offices as one stop shops for service delivery by 2027.	3,2	Ensuring Cluster Wide Comprehensive Development	Developed Ward Based Plans	Coordination of satellite offices	No. of Ward Based Service Delivery Plans	3,2,1	0,78	Five ward based plans	1. Attendance Register. 2. Workshop Report Signed by HOD	Opex		Opex	Approval of 5 Ward Based Plans	Target met. Approval of 10 Ward Based Plans	N/A	N/A	N/A	Municipal Manager
	To regularly coordinate provision of a comprehensive and integrated package of services by all spheres of government.	3,3	Strengthening of IGR structures	Approved IGR Strategy	Broader IGR Forum meeting	No. of IGR meetings Convened	3,3,1	0,78	4 Broader IGR Meetings Convened	1. Signed Report by HOD 2. Attendance register	Opex		Opex	1 IGR meeting Convened	Target met. 1 IGR meeting convened on the 13 May 2026	N/A	N/A	N/A	Municipal Manager
	To ensure a clean administration by 2027	3,4	Strengthening systems and mechanisms relating to governance processes, risks management and internal controls	Risk Management Policy, 4 quarterly risk meetings convened in 2023/24	Preparation and submission of risk management reports to the Risk Committee	No. of risk management reports reflecting a total of 80% implementation of risk management action plans (actions due and actions overdue) submitted to the Internal Audit unit within 3 working days after the end of each quarter.	3,4,1	0,78	4 risk management reports reflecting a total of 80% implementation of risk management action plans (actions due and actions overdue) submitted to the Internal Audit unit within 3 working days after the end of each quarter.	1. Risk management quarterly status report reflecting a total of 80% implementation of risk management action plans (Actions due and Actions overdue) signed-off by HOD 2. Proof of submission to Internal Audit	Opex		Opex	1 risk management report reflecting a total of 80% implementation of risk management action plans (actions due and actions overdue) submitted to the Risk Management Unit within 3 working days after the end of quarter 2	Target not met. 1 risk management report reflecting a total of 90% implementation of risk management action plans (actions due and actions overdue) submitted to the Risk Management Unit within 3 working days after the end of quarter 2.	N/A	N/A	N/A	All HODs

			4 Risk committee meetings held during 2024/25	Risk Monitoring and Reporting	No. of Risk committee meetings organised during 2025/26	3,4,2	0,78	4 Risk Committee meetings organised during 2025/26	1. Risk Management Committee Meeting Invite. 2. Email circulating Risk Committee Meeting Pack (Risk Management Report, Compliance Report, Agenda, Minutes and Resolutions of the previous meeting) to Risk Committee Members. 4. Attendance Register or Emailing cancelling the meeting.	Opex		Opex	1 Risk committee meeting organised by 30 June 2026	Target met. 1 Risk committee meeting organised by 21 May 2026.	N/A	N/A	N/A	Municipal Manager
			80% + of planned internal audit activities implemented during 2024/25	Implementation of internal audit planned activities	% of planned internal audit activities implemented by 30 June 2026	3,4,3	0,78	80% of planned internal audit activities implemented by 30 June 2026	Signed Report on planned internal audit activities implemented during the quarter	367000		R88 631,03	80% of planned internal audit activities implemented by 30 June 2026	Target met. 100% of planned internal audit activities implemented by 30 June 2026.	N/A	N/A	N/A	Municipal Manager
			6 Audit committee meetings organised in 2024/25 financial year.	Audit and Performance Committee Meetings	No. of audit committee meetings organised by 30 June 2026	3,4,4	0,78	6 audit committee meetings organised by 30 June 2026	1. Audit and Performance Committee Meeting Invite (Invite). 2. Email circulating Audit and Performance Committee Meeting Pack (Agenda and reports) 3. Attendance Register or email canceling the meeting.	Opex		Opex	1 Audit Committee Meetings held by 30 June 2026	Target met. 2 Audit Committee Meeting held by 21 April 2026 and 25 May 2026	N/A	N/A	N/A	Municipal Manager
Ensure effective & efficient resolution of legal matters	3,5	Develop of compliance register and compliance plan	100% Implementation of compliance plan in 2022/23	Implementation of compliance management	No. of compliance reports developed by HODs and submitted to internal audit within 3 working days after the end of each quarter.	3,5,1	0,78	4 compliance reports developed by HODs and submitted to the internal audit within 3 working days after the end of each quarter	1. Compliance reports developed by HODs and submitted to Internal Audit within 3 working days after the end of each quarter. 2. Proof of submission to internal audit	Opex		Opex	No. of compliance report reflecting a total of 80% implementation of compliance line items reported for the quarter developed by HODs and submitted to the Risk Management Unit within 3 working days after the end of quarter 3	Target met. Number of compliance report reflecting a total of 100% implementation of compliance line items reported for the quarter developed by HODs and submitted to the Risk Management Unit within 3 working days after the end of quarter 3.	N/A	N/A	N/A	Municipal Manager
		Develop litigation management Strategy	2024/25 quarterly reports on legal matters submitted to Council	Legal cases management	No. of reports on legal matters and their status with financial implications submitted to council	3,5,2	0,78	4 report on legal matters and their status with financial implications and legal opinion	1. Signed Legal with financial implications and opinion on each case reported.	Opex		Opex	1 report on legal matters and their status with financial implications	Target met. 1 report on legal matters and their status with financial implications.	N/A	N/A	N/A	Municipal Manager
	3,6	Development and Implementation of Strategy on Special Programmes	New Indicator	Implementation of the SPU strategy	No. of SPU vulnerable groups supported as per program of action	3,6,1	0,78	4 SPU vulnerable groups to be provided with supported as per the program of action	1. Report & dated photos on 2 programs implemented signed by HOD. 2. Attendance Register	Opex		Opex	1 SPU vulnerable groups to be provided with supported as per the program of action	Target met. 2 SPU vulnerable groups to be provided with supported as per the program of action	N/A	N/A	N/A	Municipal Manager
To ensure proactive and effective communication	3,7	Building and positioning well the municipality brand	4 News letters developed in 2024/25	Development and Publication a quarterly newsletter	No. of newsletters developed and published on website and municipal facebook page	3,7,1	0,78	4 newsletters developed and published on website and municipal facebook page	1. Copy of the newsletter 2. Proof of publication of website or municipal facebook page or	Opex		Opex	1 quarterly newsletters developed and published on website and municipal facebook page	Target met. 1 Quarterly newsletter developed and published on website and municipal facebook page.	N/A	N/A	N/A	Municipal Manager
			New Indicator	Improving Municipal Brand Image	No of Publications on Facebook promoting Amahlathi Local Municipality	3,7,2	0,78	40 Publications on Facebook promoting Amahlathi Local Municipality	1. Proof of publication on facebook	Opex		Opex	10 publications on Facebook promoting Amahlathi Local Municipality	Target met. 10 publications on Facebook promoting Amahlathi Local Municipality.	N/A	N/A	N/A	Municipal Manager
Strengthening Amahlathi ICT systems and networks for future generations by 2027	3,8	Improvement of ICT infrastructure for efficiency and data recovery	4 reports on the implementation of ICT infrastructure and Data Recovery prepared in 2024/25	Monitor back-ups of institutional information	No of reports on the implementation of ICT infrastructure and Data Recovery	3,8,1	0,78	4 reports on the implementation of ICT infrastructure and Data Recovery	1. Cibecs System generated Back-up report/weekly/monthly signed by HoD 2. Monthly follow-up communication on domain utilisations	Opex		Opex	1 report on the implementation of ICT infrastructure and Data Recovery	Target met. 1 report on the implementation of ICT infrastructure and Data Recovery	N/A	N/A	N/A	Director: Corporate Services

ICT	To ensure compliant, effective and efficient customer management by 2027.	3,9	Modernise the telephone system for customer care and productivity improvement	1:31: working hours to attend to logged faults users	Attend to logged faults	Turn around time to attend to logged faults by users	3,9,1	0,78	Average of 3 working hours time taken to attend to logged faults users	1. System generated report on logged faults with turnaround times	Opex		Opex	Average of 3 working hours time taken to attend to logged faults users	Target met Average of 01:04 working hours time taken to attend to logged faults users	N/A	N/A	N/A	Director: Corporate Services
			Implementation and monitoring of controls to ensure security of information and business continuity	New Indicator	ICT Systems	No. of reports on ICT systems implemented with itemised usage and expenditure reports submitted to ICT Steering committee	3,9,2	0,78	4 reports on ICT systems implemented with itemised usage and expenditure reports submitted to ICT Steering committee	1. Report on ICT systems implemented Signed by HOD 2. Proof of submission to the ICT Steering Committee	Opex		Opex	1 report on ICT systems implemented with itemised usage and expenditure reports submitted to ICT Steering committee	Target met 1 report on ICT systems implemented with itemised usage and expenditure reports submitted to ICT Steering committee	N/A	N/A	N/A	Director: Corporate Services
			Provide on-going support to users on system related queries	100% resolved system related queries in 2022/23 FY	System queries	% of reported system related queries resolved	3,9,3	0,78	95% of reported system related queries resolved	1. Quarterly Report signed by Hod 2. Register of logged and resolved faults with dates and times	Opex		Opex	95% of reported system related queries resolved	Target met 100% of reported system related queries resolved	N/A	N/A	N/A	Chief Financial Officer
	To ensure business continuity in the event of a disaster by 2022 and beyond	3,10	Implementation and monitoring of controls to ensure security of information and business continuity	Financial Systems back-up Policy and Reports on Daily backups performed in 2022/23 FY	System Backups	Daily backups done on Financial system, Payroll and HR system	3,10,1	0,78	Daily backups done on Financial system, Payroll and HR system	1. Quarter report signed by CFO 2. System report of backups performed	Opex		Opex	Daily backups done on Financial system, Payroll and HR system	Target met Daily backups done on Financial system, Payroll and HR system	N/A	N/A	N/A	Chief Financial Officer
KPA: 4 LOCAL ECONOMIC DEVELOPMENT (WEIGHT %)																			
	To improve implementation of the government intervention programme to eliminate poverty by 2027	4,1	Implementation of the EPWP and municipal job creation programme especially linked to areas of scarce skills and temporal local jobs created during the roll out of capital projects	361 Work Opportunities created	EPWP and Capital Projects	No. of temporal work Opportunities created	4,1,1	1	361 Cumulative work opportunities created during 2025/26	1. Employment Contracts. 2. Quarterly Report on work opportunities signed by HoD	R 1 799 000			361 Cumulative work opportunities created during 2025/26	Target met 363 Cumulative work opportunities created during 2025/26	N/A	N/A	N/A	Director Engineering Services
			Subcontracting of the work to SMMEs residing at Amahlathi LM during the roll out of Capital Projects	8 Sub-contract agreements signed by the main contractor and sub-contractor	SMME	No. of Sub-contract agreements signed by the main contractor and sub-contractor	4,1,2	1	4 Sub-contract agreements signed by the main contractor and sub-contractor	1. Signed subcontract agreement. 2. Progress report indication work done by the SMME and payments done to the SMME.	Opex		Opex	4 Sub-contractors appointed cumulatively for the 2024/25 Financial year.	Target met 4 Sub-contractors appointed cumulatively for the 2024/25 Financial year.	N/A	N/A	N/A	Director Engineering Services
S M M E S U P P O R T	To stimulate growth of the local economy through robust long-term planning & programming by 2027.	4,2	Support and development of SMMEs	35% of Amahlathi procurement expenditure benefitted SMMEs in 2022/23	Support of local SMMEs through procurement	% of Amahlathi procurement expenditure should benefit SMMEs	4,2,1	1	25% of Amahlathi procurement expenditure should benefit SMMEs (Average % of the 4 quarters)	1. Expenditure report (total SMMEs exp/total procurement exp X100)	MIG and Opex		Opex	25% of Amahlathi procurement expenditure should benefit SMMEs	Target met 36% of Amahlathi procurement expenditure should benefit SMMEs	N/A	N/A	N/A	Chief Financial Officer
			Support and development of SMMEs around Amahlathi Local Municipality.	100 SMMEs supported to access SMME Support Programmes in 2024/25	Support of local SMMEs to access SMME Support Programmes	No of SMMEs supported to access government Support Programs	4,2,2	1	100 SMME's supported to access SMME Support Programmes	1. Quarterly report signed by HOD 2. Register of supported SMMEs	Opex		Opex	25 SMMEs supported to access government Support Programs	Target met, 103 SMMEs supported to access government Support Programs	N/A	N/A	N/A	Director: Development and Planning
				150 businesses issued with new trading permits	Support business with Trading permits	No. of businesses issued with new trading permits	4,2,3	1	30 businesses issued with new trading permits	1. Quarterly report signed by HOD 2. List of businesses with Permits	Opex		Opex	5 businesses issued with new trading permits	Target met, 9 businesses issued with new trading permits	N/A	N/A	N/A	Director: Development and Planning
				150 businesses issued with new trading permits	Support business with renewal Trading permits	No of businesses that renewed their trading permits	4,2,4	1	70 Renewed Trading Permits	1. Quarterly report signed by HOD 2. List of businesses with renewed Permits	Opex		Opex	10 businesses renewed their trading permits	Target met, 54 businesses renewed their trading permits	N/A	N/A	N/A	Director: Development and Planning
			Support and development of SMMEs	02 recycling initiatives in 2024/25fy	Waste Recycling	No. of recycling initiatives undertaken	4,2,5	1	02 recycling initiatives undertaken	N/A	Opex		Opex	N/A	Target not applicable	N/A	N/A	N/A	Director: Community Services
			Strengthen relationship with other Strategic Partners	4 reports on implementation of signed twinning agreements with strategic institutions in 2024/25	Implementation of the Twinning programme	No. of reports on implementation of signed twinning agreements with strategic institutions	4,2,6	1	4 reports on implementation of signed twinning agreements with strategic institutions	1. Report signed by HOD	Opex		Opex	1 report on implementation of signed twinning agreements with strategic institutions	Target met, 1 report on implementation of signed twinning agreements with strategic institutions	N/A	N/A	N/A	Director: Development and Planning
T O U R I S M	Promotion of Tourism through identification of Tourist areas.	4,3	Finalise the tourism Infrastructure Improvement Process Plan	Approved Tourism Master Plan	Promotion of tourist attractions	No. of tourist attractions promoted	4,3,1	1	8 tourist attractions promoted	1.Data collected and packaging of tourist site to be promoted 2. Screenshot of website	Opex		Opex	2 tourist attractions promoted	Target met, 2 tourist attractions promoted	N/A	N/A	N/A	Director: Development and Planning
				3 support interventions made in 2024/25	CTOs and LTOs support	No. of trainings conducted for both LTOs and CTOs combined	4,3,2	1	3 support interventions for both LTOs and CTOs combined	1. Letter of request for training 2. Proof of submission to strategic institutions	Opex		Opex	1 training for both LTOs and CTOs combined.	Target met, 2 training for both LTOs and CTOs combined was conducted.	N/A	N/A	N/A	Director: Development and Planning
A G R I C U L T U R A L D E V E L O P M E N T	To Stimulate local economy through Agricultural development by 2022	4,4	Provision of capacity building programs to support existing farmers	40 Farmers trained in 2024/25FY	Support to local farmers	No. of emerging farmers supported with training	4,4,1	1	50 emerging farmers to be supported with training	1. Letter of request for training 2. Proof of submission to strategic institutions	Opex		Opex	Training for 10 emerging farmers	Target met, Training for 53 emerging farmers was conducted.	N/A	N/A	N/A	Director: Development and Planning
			New Indicator	Promoting emerging farmers	No. of outreach programmes to promote access to market for emerging farmers	4,4,2	1	2 outreach programmes to promote access to market for emerging farmers	Report signed by HOD, dated pictures, register	Opex		Opex	1 of outbridge programmes to promote access to market for emerging farmers	Target met, 1 of outbridge programmes to promote access to market for emerging farmers	N/A	N/A	N/A	N/A	Director: Development and Planning

FORESTRY DEVELOPMENT	To ensure value-maximization of the forestry natural resource in line with local economic development by 2027.	4,6	Implementation of a forestry strategy in a Co-ordinated manner	Developed process plan on implementation of forestry strategy	Implementation of forestry strategy	Number of capacity building activities provided for timber cooperatives	4,5,1	1	6 capacity building activities provided for timber cooperatives	1.Signed quarterly report by HOD 2. Register of supported timber cooperatives	Opex		Opex	2 capacity building activities for timber cooperatives	Target met, 2 capacity building activities for timber cooperative	N/A	N/A	N/A	Director: Development and Planning	
	Small town regeneration	To ensure development of the economic infrastructure required to enable increased economic growth	4,6	Source funding for a catalytic project	6 catalytic projects identified	Implementation of Catalytic Economic Development Project Plans	No. of quarterly reports submitted on implementation of catalytic projects	4,6,1	1	4 quarterly reports on progress in implementation of catalytic projects	Quarterly report signed by HOD	Opex		Opex	1 report on implementation of catalytic project	Target met, 1 report on implementation of catalytic project	N/A	N/A	N/A	Director: Development and Planning
		To building resilient smart towns	4,7	Marketing the Master & Precinct Plans for the 4 towns	New Indicator	Marketing the Master Presinct	No of Publications marketing the Master Presinct Plan	4,7,1	1	4 Publications marketing the Master Presinct Plan	Proof of publication	opex		Opex	1 Publication on the Master Presinct Plan	Target met. 1 Publication on the Master Presinct Plan.	N/A	N/A	N/A	Municipal Manager
KPA: 5 MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT (WEIGHT)																				
HUMAN RESOURCE MANAGEMENT	To attract, retain, build capacity and maximise utilisation of Amahlathi Human Capital by 2022 and beyond	5,1	Implementation of the approved organisational structure.	Recruitment and Selection Policy, Job Evaluation Review Policy	Organisational restructuring	No of Local Job Description Writers Committee Meeting convened	5,1,1	1,07	4 Local Job Description Writers Committee Meetings Convened	1.Signed quarterly report by HOD 2. Invitation 3.Attendance registre	Opex		Opex	1 Local Job Description Writers Committee Meetings convened	Target met 1 Local Job Description Writers Committee Meetings convened	N/A	N/A	N/A	Director: Corporate Services	
				4 implemented programmes per Human Resource Strategy implementation plans (Recruitment Plan; Institutional & HR Policies and Employee Verification)	Human Resource Strategy implementation	No of implemented programmes per Human Resource Strategy implementation plans	5,1,2	1,07	4 implemented programmes per Human Resource Strategy implementation plans (Recruitment Plan; Institutional & HR Policies and Employee Verification)	1. Quarterly Report on implementation of HR Strategy signed by HOD 2. Attendance registers 3. Three Corporate Services Policies	Opex		Opex	1 implemented programme per Human Resource Strategy implementation plans (Recruitment Plan; Institutional & HR Policies	Target met 1 implemented programme per Human Resource Strategy implementation plans (Recruitment Plan; Institutional & HR Policies	N/A	N/A	N/A	Director: Corporate Services	
				Strengthening systems and mechanisms relating to governance processes, risks management and internal controls	Employee Assistant Policy, EAP Plan and 4 EAP programs implemented in 2024/25 FY	Implementation of EAP Programmes	No. of EAP programmes implemented as per approved plan	5,1,3	1,07	8 EAP programmes implemented per approved plan.	1. Approved EAP plan 2. Signed attendance register 3. Dated photos 4. Quarterly report signed by Hod	Opex		Opex	2 EAP programme implemented per approved plan.	Target met 2x EAP programme implemented per approved plan.	N/A	N/A	N/A	Director: Corporate Services
				OHS policy and OHS programmes conducted in 2024/25	Implementation of OHS plan	No. of reports on health and productivity of the municipality	5,1,4	1,07	4 Reports on health and productivity of the municipality	1.Quarterly report signed by Hod 2. Assessment Report of Municipal Buildings with financial implications submitted to OHS committee 3. Attendance register	Opex		Opex	1 Report on health and productivity of the municipality	Target met 1 Report on health and productivity of the municipality	N/A	N/A	N/A	Director: Corporate Services	
					Implementation of the approved EEP	Approved EEP Plan and 4 reports submitted in 2024/25 FY	Monitor compliance with EEP targets	No. of quarterly reports prepared on compliance with EEP annual targets submitted to Training and Employment Equity Committee(TEEC)	5,1,6	1,07	4 quarterly reports prepared on compliance with EEP annual targets	1. Quarterly report signed by Hod 2. Attendance register 3. Agenda	Opex		Opex	1 quarterly report prepared on compliance with EEP targets	Target met 1 quarterly report prepared on compliance with EEP targets	N/A	N/A	N/A
LABOUR RELATIONS	Promote sound Labour Relations for a conducive work environment through education and legislative compliance	5,2	Local Labour Form (LLF) meetings and Labour Relations information sessions held	4 LLF meetings conducted in 2022/24	LLF meetings conducted	No of LLF meetings	5,2,1	1,07	4 LLF meetings	1. Agenda of the LLF 2. Report of the meeting. 3. Signed attendance registers 4. Registers of internal LR Matters	Opex		Opex	1 LLF meeting held	Target met 1 LLF meeting held on the 11 June 2026	N/A	N/A	N/A	Director: Corporate Services	
				4 LR information sessions / training held	LR information sessions / training held	No of LR information sessions / training held	5,2,2	1,07	4 LR information sessions / training held	1. Agenda of the LR 2. Minutes of the meeting. 3. Signed attendance registers 4. Session or Workshop Material (Minutes or Training presentation)	Opex		Opex	1 LR information sessions / training held	Target met. 1 LR information sessions / training held.	N/A	N/A	N/A	Director: Corporate Services	
				Develop and implement a blended learning and development programme strategy	13 trainings organized for employees in 2024/25	Organise Training for employees	No of trainings organized for employees	5,2,3	1,07	8 trainings organized for employees	1. Training quarterly reports signed by Hod 2. Signed attendance register	Opex		Opex	2 training organized for employees	Target met 4 training organized for employees	N/A	N/A	N/A	Director: Corporate Services
	Efficient and economical utilization of council resources	5,3	Strengthening systems and mechanisms relating to governance processes, risks management and internal controls	3 reports attached with system printouts on fleet management system in 2024/25	Monitor compliance with fleet management policies and procedures	No. of reports on implementation of fleet management systems with logistics management, fuel utilisation, accidents and maintenance submitted to fleet management committee	5,3,1	1,07	4 reports on fleet management systems with logistics management, fuel utilisation, accidents and maintenance submitted to fleet management committee	1. Quarterly report signed by Hod 2. Tracker report 3. Daily Trip Authority verification report 4. Expenditure report	Opex		Opex	1 report on fleet management systems with logistics management, fuel utilisation, Tracker, accidents and maintenance submitted to fleet management committee	Target met 1 report on fleet management systems with logistics management, fuel utilisation, Tracker, accidents and maintenance submitted to fleet management committee	N/A	N/A	N/A	Director: Corporate Services	
RECORDS MANAGEMENT	To ensure compliant and prudent safeguarding and preservation of institutional memory by 2027	5,4	Establishment of legal frameworks, standards and ethical principles to protect the confidentiality of data	Approved File Plan	Monitor implementation of the institutional file plan	No. of implemented projects on the file plan for all active and archived documents	5,4,1	1,07	4 implemented projects with file plan for active and archived documents	1. Quarterly report on project implementation signed by Hod 2. File Plan for prioritised Department	Opex		Opex	1 implemented projects with file plan for active and archived documents for the prioritised Department	Target met 1 implemented projects with file plan for active and archived documents for the prioritised Department	N/A	N/A	N/A	Director: Corporate Services	

